Ticket Categories available for 2014 FIFA World Cup™

1. Which Ticket Categories are offered by FIFA?

There will be four price categories offered for the 2014 FIFA World Cup™:

- Category 1: This is the highest priced and located in prime areas within the Stadium.
- Categories 2 and 3 are located outside of the Category 1 area.
- Category 4 is the most affordable and is reserved exclusively for residents of Brazil.

2. How does FIFA in general decide which seats belong to which category?

FIFA determines the categorisation of each seat in the Stadium on a Match-by-Match basis. This means that (i) the Ticket Category may vary from Match to Match; (ii) all Ticket Categories may comprise stadium seats of the lower and upper tier, (iii) the Ticket Categorisation remains unaffected from any conditions on the Match day, such as weather conditions; and (iv) Ticket Category boundaries may vary from Match to Match. Such differentiation is necessary to secure that the maximum number of Tickets can be made available to football fans.

3. Where is category 1, category 2, category 3 and category 4 located in the stadium in Belo Horizonte?

Please note that the colours in the Stadium Map illustrate the areas in which seats of a certain Ticket Category may regularly be located. In order to make as many Tickets as possible available for fans and at the same time to secure that the global media and other stakeholders are properly serviced, FIFA may redesign the areas in which seats of a certain Ticket Category are located. And therefore FIFA reserves the right to assign specific seats to a different Ticket Category on a Match-by-Match basis.. In no instances will a purchased ticket be allocated into a
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lower priced ticket category. Please refer to the stadium illustrations in order to better understand the location of your ticket (subject to price category).

If you have purchased a certain Ticket Category, your seat will be located in such area as indicated in the Stadium Map for such category, or in an area depicted on the map as included in a higher-priced category.

Please note that the colours used in the above Stadium Map are entirely unrelated to the colours indicated on your Ticket and the Stadium signage. The corresponding colours on your Ticket and the Stadium signage serve the sole purpose of directing spectators to the correct Stadium entrance to support a smooth Stadium operation on Match days.

4. Where is category 1, category 2, category 3 and category 4 located in the stadium in Brasilia?

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Ticket and the Stadium signage serve the sole purpose of directing spectators to the correct Stadium entrance to support a smooth Stadium operation on Match days.

5. Where is category 1, category 2, category 3 and category 4 located in the stadium in Cuiaba?

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6. Where is category 1, category 2, category 3 and category 4 located in the stadium in Curitiba?

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7. Where is category 1, category 2, category 3 and category 4 located in the stadium in Fortaleza?

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8. Where is category 1, category 2, category 3 and category 4 located in the stadium in Manaus?

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9. Where is category 1, category 2, category 3 and category 4 located in the stadium in Natal?

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10. Where is category 1, category 2, category 3 and category 4 located in the stadium in Porto Alegre?

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11. Where is category 1, category 2, category 3 and category 4 located in the stadium in Recife?

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12. Where is category 1, category 2, category 3 and category 4 located in the stadium in Rio de Janeiro?

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13. Where is category 1, category 2, category 3 and category 4 located in the stadium in Salvador?

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14. Where is category 1, category 2, category 3 and category 4 located in the stadium in Sao Paulo?

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15. What is a Category 4 Ticket and how can I purchase Category 4 Tickets?

Category 4 Tickets are the lowest priced category of Tickets and thus are the least expensive. Category 4 Tickets are available to Brazilian residents only.

FIFA will allocate the aggregate number of at least 400,000 Category 4 Tickets across all 64 Matches. In accordance with the General World Cup Bill, from this allocation the first 300,000
Category 4 Tickets will be offered with priority access to elderly persons, students and Bolsa familia members.

The Random Selection Draws to determine the successful Ticket Applicants will follow established algorithms to ensure fairness. The Random Selection Draws are observed and confirmed by the Ministry of Sports and its designated agency in compliance with the General World Cup Bill and by an authorized public notary.

16. How and when do I have to provide evidence for my residency to purchase a Category 4 Ticket?

All Category 4 applicants must provide Brazilian identification reference numbers (CPF and/or RG) with their Ticket Application and are required to present such official Brazilian documents as evidence of residency at the time of Ticket Collection and entry to the stadium.