



## Arrival by Public Transportation for the Mobility-Impaired

The following information may be of special interest with regard to your arrival and departure using Deutsche Bahn (German Rail):

Useful information on around 5,400 train stations in Germany can be found at [www.bahnhof.de](http://www.bahnhof.de).

Travelers with mobility impairments will receive support in planning their trips from the **Mobility Service Center** of Deutsche Bahn AG:

**Tel.: 01805 – 512 512**

(14 ct/min. from German landlines, mobile charge max. 42 ct/min.)

(Business hours: Monday through Friday from 8 a.m. to 8 p.m., Saturday, Sunday and on public holidays from 8 a.m. to 4 p.m.),

**Fax: 01805 – 159 357**

(14 ct/min. from German landlines, mobile charge max. 42 ct/min.)

**E-mail: [msz@deutschebahn.com](mailto:msz@deutschebahn.com)**

The Mobility Service Center provides advice and tips on your trip and organizes boarding, transfer and alighting services. In addition to organizing assistance, it also offers travel information tailored specifically to the needs of people with disabilities. For example, this includes selecting connections without transfers when possible, taking into account personal route listings and relevant transit fares as well as seat reservations and the dispatch of booked tickets directly to your home or pick-up at the new ticket machines at your choice.

You may also use the registration form at [www.bahn.de/barrierefrei](http://www.bahn.de/barrierefrei) to pre-register for boarding, transfer and alighting assistance.

So that assistance by the service personnel can be organized in a reliable fashion, we recommend early registration with the Mobility Service Center (lead time of at least 24 hours, for international travel at least 48 hours). Agreeing on meeting points and characteristics for easy recognition is particularly important during travel peaks before and after a soccer match.

Please take adequate transfer times into account when booking group tours and have the group tour sales office pre-register the required assistance with the Mobility Service Center.

In addition, the DB brochure "Mobil mit Handicap – Services für mobilitätseingeschränkte Reisende" (Mobile with Handicap – Services for Mobility-Impaired Travelers) contains valuable advice and detailed information. This brochure is available free of charge at all DB travel centers, DB agencies, and DB service points, in pension offices, in numerous rehabilitation clinics as well as from many self-help associations and aid organizations.



It not only provides information on DB's offers regarding general questions, but primarily on the most important services and special offers for people with disabilities. For example, you will find more detailed information in this brochure on the following topics:

- Assistance options at train stations for boarding, transferring and alighting, for luggage forwarding and ticketing
- Parking for the severely disabled
- Train compartments designed especially for people with disabilities
- Special features during nighttime travel
- Fare reductions – free short-range transportation or free transportation for escorts for people who are blind or are traveling in a wheelchair
- Information on the most important telephone numbers at DB
- Select tips on barrier-free travel, from special organizers to barrier-free accommodations

The brochure further contains extensive address listings for other rail systems, the transit authorities and bus companies with telephone and fax numbers as well as e-mail and Internet addresses, which could be important for planning travel. Some special features for people with disabilities in our neighboring countries and the contacts there can also be found in the brochure.

#### **FIFA Women's World Cup Stadium Augsburg**

All tram stops along the stadium line are barrier-free and permit level access for boarding and alighting. The stop "Stadion" (stadium) is located approximately 400 m from the stadium entrances and is connected to the stadium forecourt with a walkway.

#### **Olympiastadion Berlin**

The Berlin public transportation network is mostly barrier-free at the important hubs and long-distance train stations, and the train stations at the Olympiastadion are also barrier-free. Detailed information can be found at [www.vbbonline.de](http://www.vbbonline.de).

#### **FIFA Women's World Cup Stadium Bochum**

Mobility-impaired public transportation users may travel to the stadium via handicap-accessible boarding options at all light rail stops indicated in the plan for arrival by public transportation.

#### **Rudolf-Harbig-Stadion Dresden**

At the Dresden main train station an elevator is available at the rear of the platform area for access to the ground level. The mobility-impaired should use exit 2 towards Wiener Platz/ Prager Straße to continue on with public transportation. Travel to the stadium on tram line 10 to the stop "Großer Garten/ Hygienemuseum" is by low-floor vehicles, which permit barrier-free boarding and alighting at the stops.



### **FIFA Women's World Cup Stadium Frankfurt**

Barrier-free boarding and alighting is possible at the stops "Stadion" (stadium) (commuter rail lines S7, S8, S9), "Stadion Straßenbahn" (tram 20\*, 21) and "Stadion Osttribüne" (stadium east-side bleachers) (bus 61, 80\*). Most of the stops along the mentioned lines on the way to the stadium are also barrier-free. All entrances to the stadium are handicap-accessible.

(\*runs only on match days)

Detailed information on travel to the Frankfurt stadium (route network, map, list of stops) can be found at: [www.traffiQ.de/fifa-frauen-wm](http://www.traffiQ.de/fifa-frauen-wm). The RMV timetable information offers further details ([www.rmv.de](http://www.rmv.de)).

### **FIFA Women's World Cup Stadium Leverkusen**

The DB train station Leverkusen-Mitte is handicap-accessible only at platforms 1 and 5. You may exit the train station via ramps and follow the local signage for pedestrians to the FIFA Women's World Cup Stadium Leverkusen. In addition, a taxi stand is located directly at the train station Leverkusen-Mitte, so that taxis may be easily utilized from there if desired.

The mobility-impaired will not be able to leave the platforms without assistance at the train station Leverkusen-Opladen. Please contact the Mobility Service Center of Deutsche Bahn AG (see above).

At the light rail station Bayerwerk it is possible to leave the platforms by elevator and then board the shuttle bus available there (shuttle bus parking lot at Otto-Bayer-Straße in the Cologne municipal area).

Unfortunately, mobility-impaired persons will not be able to leave the train station Leverkusen-Schlebusch at platform 2 without assistance. However, you may contact the German Rail Mobility Service Center for your trip planning here as well.

### **Stadion im Borussia-Park Mönchengladbach**

From the platforms of the Mönchengladbach main train station it is possible to reach the bus platforms barrier-free by elevator and on match days to take the free stadium shuttle to the north stop directly at the stadium in 20 minutes. The majority of busses used are handicap-accessible low-floor busses. In addition, sufficient travel personnel are available at the bus platform to assist at any time, should a problem arise.

### **Rhein-Neckar-Arena Sinsheim**

Arrival by train is also possible for mobility-impaired persons.

### **Arena im Allerpark Wolfsburg**

Low-floor busses are used.